General Information

1. Center name: ________________________________________________________

2. Location (address):
   ________________________________________________________
   ________________________________________________________
   ________________________________________________________
   ________________________________________________________

3. Does your TMC have a website?
   Yes, URL: ______________________________
   No

4. What is the geographical area of coverage of your TMC? (Please describe)
   ________________________________________________________
   ________________________________________________________
   ________________________________________________________

5. What modes are included within the TMC? (Check all that apply)
   Freeways
   Arterials
   Transit
   Public Safety
   Other (please specify): ______________________________

6. Have you identified corridors for the purpose of integrating operations across freeways, major arterials, and/or public transit services?
   Yes,
   Please describe the corridor(s): ______________________________
   No
7. Which of the following best describes the functions or services performed on FREEWAYS supported by this Transportation Management Center? (Check all that apply)
   Do not perform any freeway functions or services
   Network or roadway surveillance and data collection
   Traveler information dissemination to the public
   Incident management detection, verification, and monitoring
   Incident response dispatch
   Environmental monitoring (e.g., air quality, noise and weather)
   Special event traffic management
   Evacuation management and traffic coordination
   Emergency services traffic control coordination Ramp management and control
   Lane management and control (e.g., HOV, reversible lanes)
   Integrated Corridor Management
   Network performance monitoring, evaluation and reporting
   Maintenance dispatch
   Snow and ice removal
   Planned special events
   Manage work zones (coordinate lane closures, monitor WZ traffic conditions)
   Other (please specify): ______________________________

8. Which of the following best describes the functions or services performed on ARTERIALS supported by this Transportation Management Center? (Check all that apply)
   Do not perform any arterial functions or services
   Network or roadway surveillance and data collection
   Traveler information dissemination to the public
   Incident management detection, verification, and monitoring Incident response dispatch
   Environmental monitoring (e.g., air quality, noise and weather)
   Special event traffic management
   Evacuation management and traffic coordination Emergency services traffic control coordination
   Traffic signal coordination or control
   Lane management and control (e.g., HOV, reversible lanes)
   Integrated Corridor Management
   Network performance monitoring, evaluation and reporting
   Maintenance dispatch
   Snow and ice removal
   Planned special events
   Manage work zones (coordinate lane closures, monitor WZ traffic conditions)
   Other (please specify): ______________________________

9. Which of the following best describes the functions or services performed on PUBLIC TRANSIT supported by this Transportation Management Center? (Check all that apply)
   Do not perform any transit functions or services
   Transit scheduling and dispatch
   Other (please specify): ______________________________
Operations

10. Does your TMC employ any Center-to-Center communications standards?
   Yes, check all that apply:
   - IEEE 1512
   - SAE J2354
   - TMDD v2.01
   - TMDD v3.0
   - Other (please specify): ____________________________
   No

11. Does this TMC have established Center-to-Center connections to other TMCs?
   Yes
   No

12. Does this TMC have established Center-to-Center connections to private sector information disseminators?
   Yes
   No

13. Does your TMC have an Operations Manual?
   Yes,
   Does the Operations Manual contain detailed (measurable) requirements?
   - Yes
   - No
   No

14. Approximately how many planned special events does your TMC manage per year?
   __________________________________________________

15. Has your agency deployed a decision support system to assist in operating the following?
   Yes (check all that apply):
   - Corridors
   - Road weather management
   - Incident management
   - Emergency management
   - Evacuation
   - Maintenance
   - Other (please specify): ____________________________
   No

16. Is there any shared control of field devices between your TMC and other agencies?
   Yes,
   Please specify agencies:
   No
Emergency Operations

17. Does your agency participate in a regional or statewide disaster planning program?
   Yes, regional – intrastate
   Yes, statewide
   Yes, regional - multi-state
   No

18. Does your region or state activate a designated multi-agency emergency operations center (EOC) in case of natural or man-made disasters?
   Yes
   No -- GO TO Q. 21

19. How is the EOC integrated with your TMC? (Check all that apply)
   The TMC facility houses the EOC
   Workstations are placed in the related Emergency Operations Center (EOC)
   We have a formal interagency agreement with emergency management agencies covering goals, policies, and organizational roles
   We have a private data network with availability limited to cooperating regional agencies
   We have a restricted-access website for cooperating agencies
   Other (please specify): ____________________________

20. If an EOC is used, how much of your TMC staff is physically located at the EOC during emergency operations?
   All
   Some, not all
   None

21. Which of the following approaches are used by your TMC during emergency operations to make your TMC system more reliable? (Check all that apply)
   Backup power in center
   Backup power for some or all field devices
   Redundant data systems
   Multiple data communications paths
   Other (please specify): ____________________________
   None

Integration with Public Safety

22. Does the TMC have responsibility (shared or otherwise) for emergency vehicle dispatch?
   Yes
   No

23. Are 911 facilities located within, or adjacent, to the TMC location?
   Yes
   No
24. Do you integrate public safety Computer Aided Dispatch (CAD) information within the TMC through an interagency agreement?
   Yes,
   What is included in the agreement? (Check all that apply)
   Definition of what CAD information will be passed
   Use of common incident location identifiers
   Use of common format or an exchange format
   The TMC can push data to the public safety CAD
   No

25. Do you have methods other than CAD of receiving incident notifications from public safety agencies?
   Yes,
   Please describe: ________________________________
   No

Traffic Incident Management

26. Do you have a formally recognized multi-agency Traffic Incident Management committee?
   Yes,
   Check all that apply to your committee:
   It operates with an agreement signed by multiple agencies
   The committee has regularly scheduled meetings
   The scope of the committee is Regional
   The scope of the committee is Statewide
   No

27. Does your TMC have a full time Traffic Incident Management Engineer?
   Yes
   No

28. For what hours is response by on-duty Department of Transportation (DOT) personnel available?
   24/7
   Other (please specify): ________________________________

29. Does your Traffic Incident Management program include safety service patrols?
   Yes,
   Are the safety service patrol personnel trained to serve as incident responders?
     Yes
     No
   No

30. Are the DOT maintenance/operations staff trained to serve as incident responders?
   Yes
   No
31. Is the Incident Command System widely used and common practice at all incident scenes?
   Yes
   No

32. Which of the following performance measures, if any, are tracked? (Check all that apply)
   Roadway clearance times
   Incident clearance times
   Agency response times
   Secondary incident times
   Other (please specify): ____________________________
   None -- GO TO Q. 34

33. Are the Federal Highway Administration (FHWA) definitions used for the above measures?
   Yes
   No

34. Are performance goals for incident clearance established?
   Yes,
   Check the categories of incidents for which performance goals apply:
     Major incidents
     Moderate incidents
     Minor incidents
   No

35. Is the traffic incident management program integrated with the TMC?
   Yes,
   Is there is an established interagency on-scene communications procedure detailed in a memorandum of understanding (MOU)?
     Yes
     No
   No

36. Is a HAZMAT agency integrated into your TMC's traffic incident management program and on-scene response?
   Yes,
   Are the HAZMAT requirements, cleanup procedures, and defined process for quick clean up widely understood by responding contractors?
     Yes
     No
   No
**ITS Funding**

37. Does your agency have any plans to invest in new ITS technology or to expand current ITS coverage in 2010 through 2013?
   - Yes (Check all that apply)
     - Invest in new ITS, please describe: ________________________________
     - Expand current ITS coverage
   - No

38. Does your TMC have a separate budget for ITS?
   - Yes,
     - Which of the following budget categories, if any, are tracked separately? (Check all that apply)
       - ITS Deployments
       - ITS Operations and Maintenance
       - Traffic Management or Operations Center
       - Other (please specify): ________________________________
     - Do not track categories separately
   - No

**Additional Comments**

39. Please use the space below to provide any additional comments regarding your agency's deployment, operations or maintenance of ITS. (Please be as specific as possible when commenting on particular ITS technologies).

________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________