2004 Electronic Toll Collection Survey

1. Total number of toll collection plazas operated

2. Total number of toll collection plazas with Electronic Toll Collection (ETC) capabilities

3. Total number of toll collection lanes

4. Total number of toll collection lanes with Electronic Toll Collection (ETC) capabilities

5. Are your tags used by other toll operators in your metropolitan area?

6. Please check the ITS standards that you are using (deployed or in current RFP) or considering (assessing for use) in your operational freeway management systems. If no standards are used, skip to the question 9.

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<tr>
<th>Description</th>
<th>Using</th>
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<td>ASTM E2259-03 - Standard Guidelines for Archiving</td>
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<td>NTCIP 1211 - Objects for Signal Control Priority</td>
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7. What factors helped your agency decide to use ITS standards? Please pick top three factors, check only one item in each column.

- Options offered in the standards
- Products employ standards
- Regional architecture document requirements
- Additional funding provided
- Integration opportunities
- Consultant or integrator’s recommendation
- My agency’s participation on standard committees
- Training and Technical Assistance support provided by US DOT
- Responding to the rule to use ITS Standards
- Compliance testing is readily available

8. Do you feel that using the standards helped with the integration needs for your agency? Please list project name(s) next to each option.

- Absolutely
- Somewhat
- Not exactly

9. If no ITS standards are currently used, what factors will ensure that your agency uses ITS standards? Please pick top three factors, check only one item in each column (if you are using standards, please move to the next question).

- We are already committed to using standards when they are complete
- Vendors provide standard-compliant products
- Standards being accepted by the ITS community and being used in deployments
- Training and technical support being provided to my agency
- Standards are developed that apply to my system
- Additional funding being provided to use the standards
- Standards use enables interoperability of systems
- Other:

10. What tool, resource, or support mechanism was or would be most helpful for implementing the standards? Please pick top three, check only one item in each column.

- Training courses
- Published standards provided for free
- Published standards are easily available
- Support documents (i.e. procurement and implementation guides) are available
- Workshops
- Standards Web site
- Standards forum
- Software tools to assist with correctly specifying and procuring the standard
- E-mail bulletins
- Resource documents (i.e., user guides and reference notebooks)
- Testing tools
- Case studies of other similar projects that used standards successfully
- Other:
11. Who can we contact in your agency regarding ITS standards?
   
   Name:  
   Affiliation:  
   Phone:  
   E-mail:  

12. May FHWA follow up with this agency contact for possible peer networking?
   
   Yes  
   No  

13. Does your agency participate in a statewide disaster planning program?
   
   Yes  
   No  
   Don’t know  

14. The U.S. DOT is interested in networking with evaluators of Intelligent Transportation Systems (ITS) nationwide. Is there a point of contact in your state for ITS evaluations?
   
   Yes. Please provide the name, e-mail, and phone number:  
   
   No  
   Don’t know  

15. The U.S. DOT ITS JPO actively collects data on the benefits and costs of ITS implementations and makes this information available at the following URL: http://www.benefitcost.its.dot.gov/. Are you aware of any locally produced and funded evaluations that could be added to this national database?
   
   Yes. Please provide a point of contact (name, phone number and e-mail) or reference (e.g., URL) for the evaluation report.  
   
   No  
   Don’t know  

16. Is your agency willing to share COST information on ITS-related equipment and projects (i.e., capital and O&M cost, project component breakdown, and brief description)? This information will be used to update the ITS JPO sponsored ITS costs database.
   
   Yes. Please provide name, phone number, and e-mail of the cost information contact if different from respondent. This person will be contacted for the cost information at a later date.  
   
   No
17. Is your agency willing to share BENEFITS information from ITS deployments? This information will be used to update the ITS JPO sponsored ITS benefits database.

   Yes. Please provide name and phone number of the benefits information contact if different from respondent. This person will be contacted for the benefits information at a later date.

   No